

Using Your New Honored Citizen Hop Card

Load money on your card. Then, just tap and go!



Getting Started

1. Ways to load money on your card:

- Visit myhopcard.com or use the Hop Fastpass® app
- Call **1-844-694-6722**
- Use the Hop card vending machines at MAX and WES stations
- Add money at hundreds of local grocery stores and convenience stores

When you register your card at myhopcard.com, your balance is protected if your card is lost or stolen.

2. Tap your card on the green Hop reader every time you board or transfer.

- On your first tap, you'll be charged \$1.40, and you can ride for 2½ hours.
- If you tap again after 2½ hours, you'll be charged another \$1.40 but your fare will be good for the rest of the day (you've earned a Day Pass).
- You won't be charged every time you tap, but your tap is your proof of payment.
- If you're using Honored Citizen Hop tickets, you can use your Honored Citizen photo ID Hop card as proof of eligibility.

To get help or report a lost card, email help@myhopcard.com or call **1-844-694-6722**.

To learn more visit
trimet.org/hopcard